



# ANNUAL REPORT

## FY 2016

# Mission Statement

**Military Assistance Mission (MAM)** provides financial and morale aid to our current Arizona active duty military, their families, and wounded warriors regardless of overseas deployment status.

## Vision

Through generous and widespread public support and collaborative team of exceptional staff and volunteers, we aspire to become the provider of choice for emergency financial and morale assistance to the families of our service members and wounded warriors in Arizona.

## Our Programs

### Financial Assistance

*Rent, Mortgage, and Utilities*  
*Auto Payments, Repairs and Insurance*  
*Home Repairs*  
*Food Assistance*  
*Essential Home Items*  
*GI Gap Grant*

### Morale Programs

*Sanderson Ford Classroom*  
*Back 2 School Brigade*  
*Operation Holiday Open House*  
*Holidays for Heroes (Adopt A Family Program)*  
*Seats for Soldiers*



# Values

- **Honor, Patriotism and Service to Country:** Those who wear our country's uniform do so with a sense of duty, knowing they support the cause of freedom. We serve by serving them and their families.

- **Do What is Right:** We are committed to the highest standards of ethical conduct in all that we do. We believe that honesty and integrity engender trust, which is the cornerstone of providing services. We are careful stewards of the resources provided by our donors. We strive to be good citizens and take responsibility for our actions.



**“Stand up for something, even if it means standing alone. Because often times the one who flies solo has the strongest wings”**

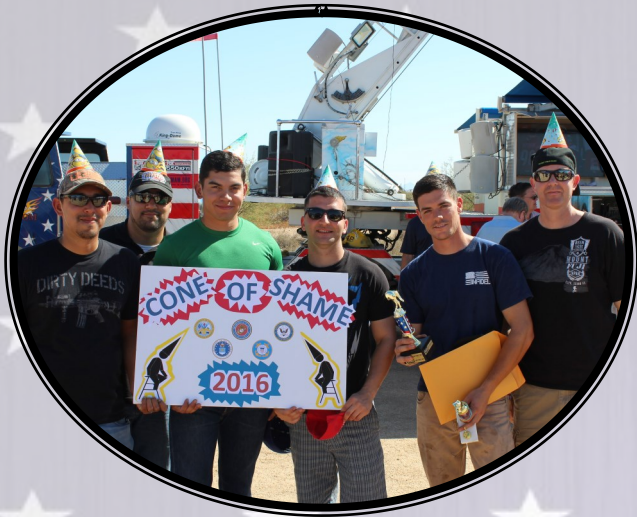
**- Anonymous**

- **Respect Others:** We recognize that our success as an enterprise depends on the talent, skills, and expertise of our people and the ability to function as a tightly integrated team. We appreciate our diversity and believe that respect—for our colleagues, clients, partners, and all those with whom we come in contact—is an essential element of all positive and productive relationships.

- **Perform With Excellence:** We understand the importance of our mission and the trust our clients and donors place in us. With this in mind, we strive to excel in every aspect of our activities and approach every challenge with a determination to succeed.

# Program Overview

In 2016, Military Assistance Mission (MAM) met the needs of over 4,300 military members, veterans and families in the state of Arizona. Our goal is to provide for a need and bring a smile to each face. In 2016, our classroom was completed, and MAM was able to host seminars on financial planning, taxes, resume writing, couponing, car repair, and much more.



The core objective of MAM is meeting the emergency financial needs of families. Our primary targets are active duty military members rank E1-E6 as well as veterans with a Purple Heart post 9/11. However, because of a growing need, MAM decided to extend limited assistance to reservists as well. In 2016, our financial assistance program helped 87 unique needs of our men and women in uniform, wounded warriors, and their families totaling over 40,000 dollars in grants. These grants paid for needs like rent, utilities, and car payments. The morale program was just as impressive, with over 4,000 Military members being on the receiving side.

Each year MAM has the pleasure of holding two major events for the children of our service members. The Back to School Brigade served over 1,300 service members and families with school supplies for the upcoming year. Our annual Operation Holiday Open House welcomed more than 1,400 people in Phoenix and Tucson to help make their Christmas special. In addition, the Holidays for Heroes program (“adopt a family”) paired businesses and individuals with 40 military families this past Christmas.

Through our partnerships with local sports franchises, theaters and businesses, MAM gave away tickets to Phoenix area sporting and performing arts events. More than 1500 tickets were distributed to events ranging from Diamondbacks games to performances at Childsplay Theater. In particular, the “Seats-For-Soldiers” program with Sanderson Ford allowed our heroes to be recognized at sporting events.

Our third annual *Freedom Breakfast*, honoring those in uniform, was held on September 9th 2016. This event brought the community together to remember 9/11, our heroes and take care of those currently serving. The Mighty Military Invitational, now in its eighth year, continues to be an event our service members look forward to. We look forward to the mission of serving our Arizona military, their families, and our wounded heroes through financial and morale aid.





# Our Impact...

## ...In their own words

"My family had a great time and it was an amazing play. It was our first musical and I didn't think my three and two year old were ready but they certainly proved me wrong. Again, thank you for making this a special day for us. XOXO"  
**November 29, 2016**



"God bless you. Thank you so much from the bottom of my heart thank you for helping my family and I. You have been a blessing to my family thank you so much for helping us to stay afloat." **August 17, 2016**

"Mrs. Bons I wanted to personally thank you for the tickets to the baseball game. We had one of the best game experiences as a family ever. Thank you again."

**August 24, 2016**

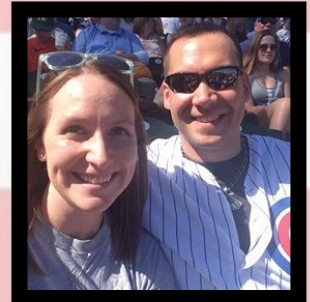


"I cannot express the gratitude I have for the MAM organization and how quickly this was done. Although this is only a small part of getting back on my feet, it has helped an enormous amount with the weight on my shoulders. Thank you so very much!"

**December 22, 2016**

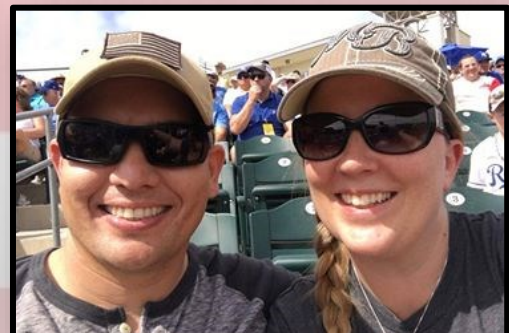
"It was a hot one at the ballpark today but we had a great time at the Cubs vs Royals game! Thank you MAM for the tickets. Another thank you to the nice lady that gave my daughter tiaras and a fairy wings when we picked up the tickets she loves them."

**March 13, 2016**



"Thank you MAM for today's spring training tickets to the dbacks vs royals game!"

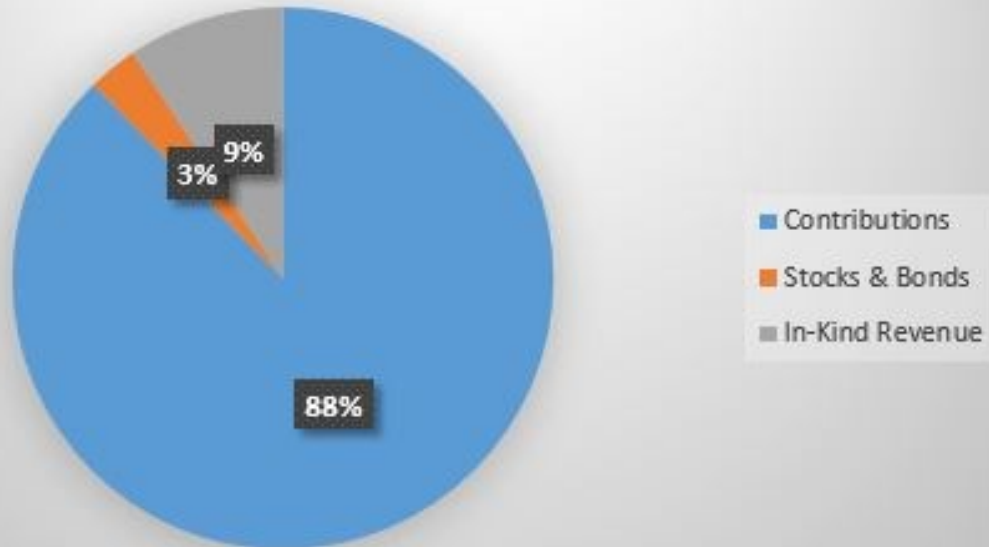
**March 11, 2016**



# Financial Statement

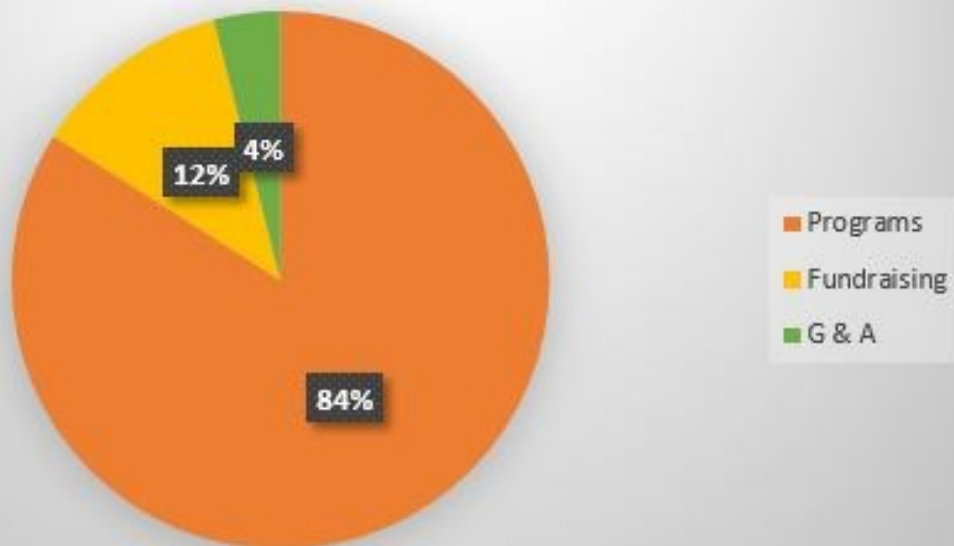
## 2016 Income

Total income: \$593,134.43



## 2016 Expenses

Total expenses: \$557,438.00



*Military Assistance Mission (MAM) is a registered 501C3 (EIN # 45-4084403). The figures and graphs on this page represents our financial statements from January fifth two-thousand-sixteen through January fifth two-thousand-seventeen.*



# THANK YOU TO:

*Southwest Gas*

*Administrative Angels*

*Sanderson Ford*

*Arizona Diamondbacks*

*Diane & Bruce Halle Foundation*

*IFDA*

*Z Tejas*

*Aetna/Mercy Care*

*BAE Systems*

*ABC 15*

*Mobile Automotive*

**The generous support of these organizations and many more allows  
Military Assistance Mission to continue to help military members and their families**

# Thank you to our volunteers!



*"It was truly an honor for my daughter, Addison, and me to support the MAM holiday party at Luke AFB. We were there as NCL volunteers. I hope we can come back again next year. Addison was coming off a hard week of exams and a basketball game the night before, and she didn't complain about getting up early (very unusual on a weekend!) to drive out to Luke. She knew how important this event was to me as I truly feel that the men and women serving our country make our comfortable lives possible. We owe them a huge debt that we can never repay." –MP*



**"Alone, we can do so little.  
Together, we can do  
so much."**

**- Hellen Keller**

If you would like to volunteer  
with Military Assistance Mission  
please visit our website:

[www.azmam.org](http://www.azmam.org)





# Board of Directors

**James Regan - *Chairman***

Financial Advisor

Sharpe Point

**Nicole Crites - *Secretary***

Anchor/Reporter

Good Evening Arizona at 3TV

**Hon. Dean Martin - *Treasurer***

Partner

BDS Inc.

**Jim Sharpe**

Host

Arizona's Morning News on KTAR 92.3

**John Arnold**

CEO

Southwest Wealth Strategies

**Max Sirstins**

Director of Advertising

Sanderson Ford

**Gerard Sample**

Chief Revenue Officer

MST Solutions

*Thank you to all our board members who volunteer their time and effort to ensure that MAM remains a strong and dedicated organization.*

**Reine Yazbeck-Young**

Business Banking Manager

Wells Fargo, Non Profit Division

**Fitz Madrid**

Afternoon Radio Announcer

98 KUPD

**Trey Vineyard**

Financial Advisor/Partner

Sharpe Point

**Douglas Snyder**

The Douglas Snyder Agency

Farmers Insurance

**Noah Dipasquale**

CEO

Transcend Solutions

**Alli Hoppert**

Doctor of Optometry

Framed Ewe Optical

**Margy Bons**

Founder & Chief Executive Officer

Military Assistance Mission

# Our Team

## Margy Bons

*Founder &  
Chief Executive Officer*  
margy@azmam.org



## Michelle Fawbush

*Director of Development*  
michelle@azmam.org

## Monique Quinones

*Director of Operations*  
monique@azmam.org

## James Fawbush

*Military Liaison*  
jamesf@azmam.org

## AJ Padilla

*Facilities Manager*  
AJ@azmam.org

## Kimberly Chitwood

*Volunteer Coordinator*  
kim.c@azmam.org

## Cindy Cummins

*Donation Acknowledgment Representative*  
cindy@azmam.org

*"The strength of the team is  
each individual member.  
The strength of each member  
is the team."*

*— Phil Jackson*

### *Contact Information:*

**Military Assistance Mission**  
**17464 N 25th Avenue Suite A-1**  
**Phoenix AZ 85023**  
Telephone: 602.246.6429  
Fax: 602.246.6421  
**mam@azmam.org**  
**www.azmam.org**